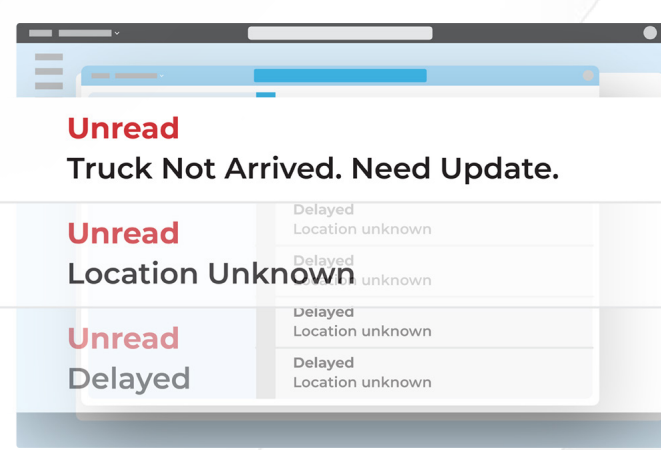


THE CHALLENGE:

WTF?! (WHERE'S THE FREIGHT?)

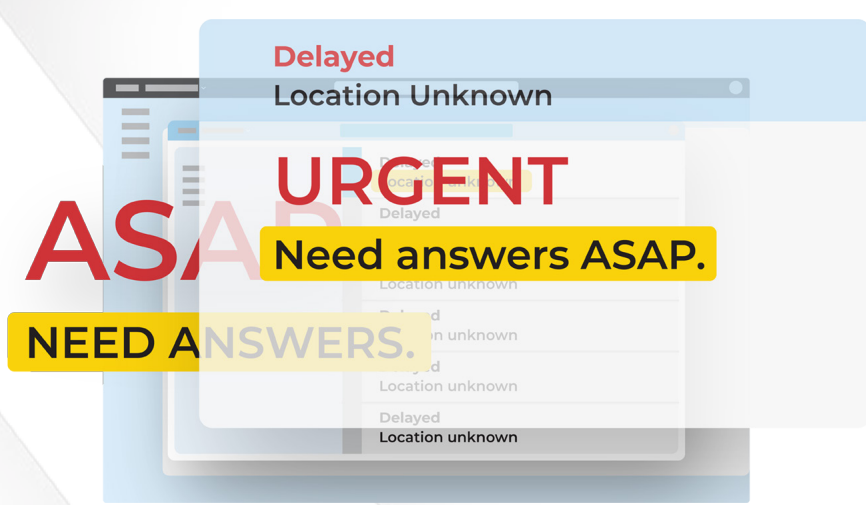
Showing up to the office to dozens of missed calls and testy emails is no way to start the day. That's why After-House Support is vital for produce shippers.

THE SITUATION



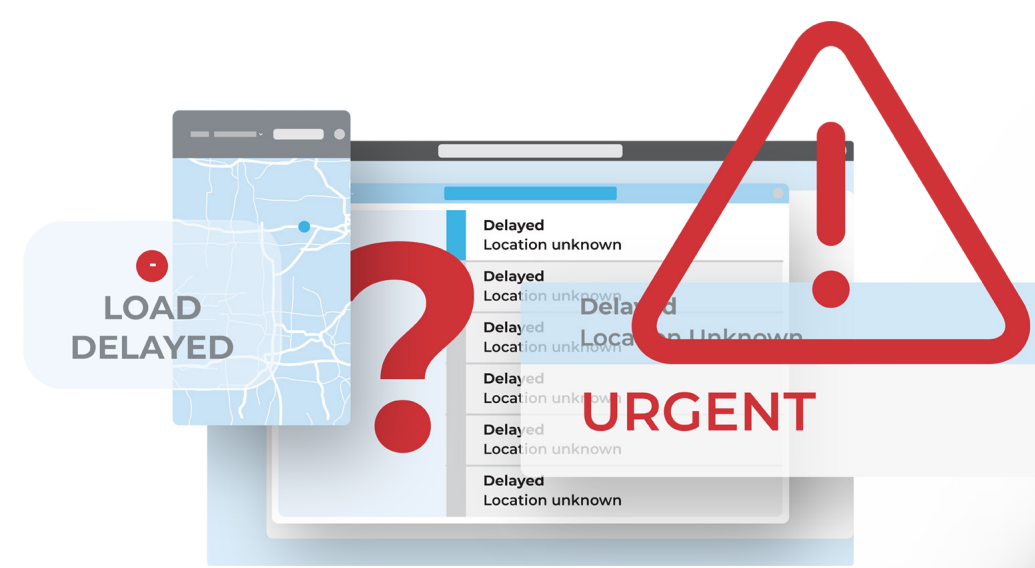
STEP 1: MORNING PANIC SETS IN

At 7:45 AM, the buyer arrives at the office to a full inbox. Their warehouse reports a truck that was supposed to arrive overnight never checked in.



STEP 2: BUYER ESCALATES TO THE SHIPPER

By 8:00 AM, the buyer is rapid firing off urgent emails and calls asking for a status update.



STEP 3: SCRAMBLING FOR ANSWERS

Caught off guard, your logistics team begins calling and emailing the carrier, trying to locate the truck and get a reason for the delay.



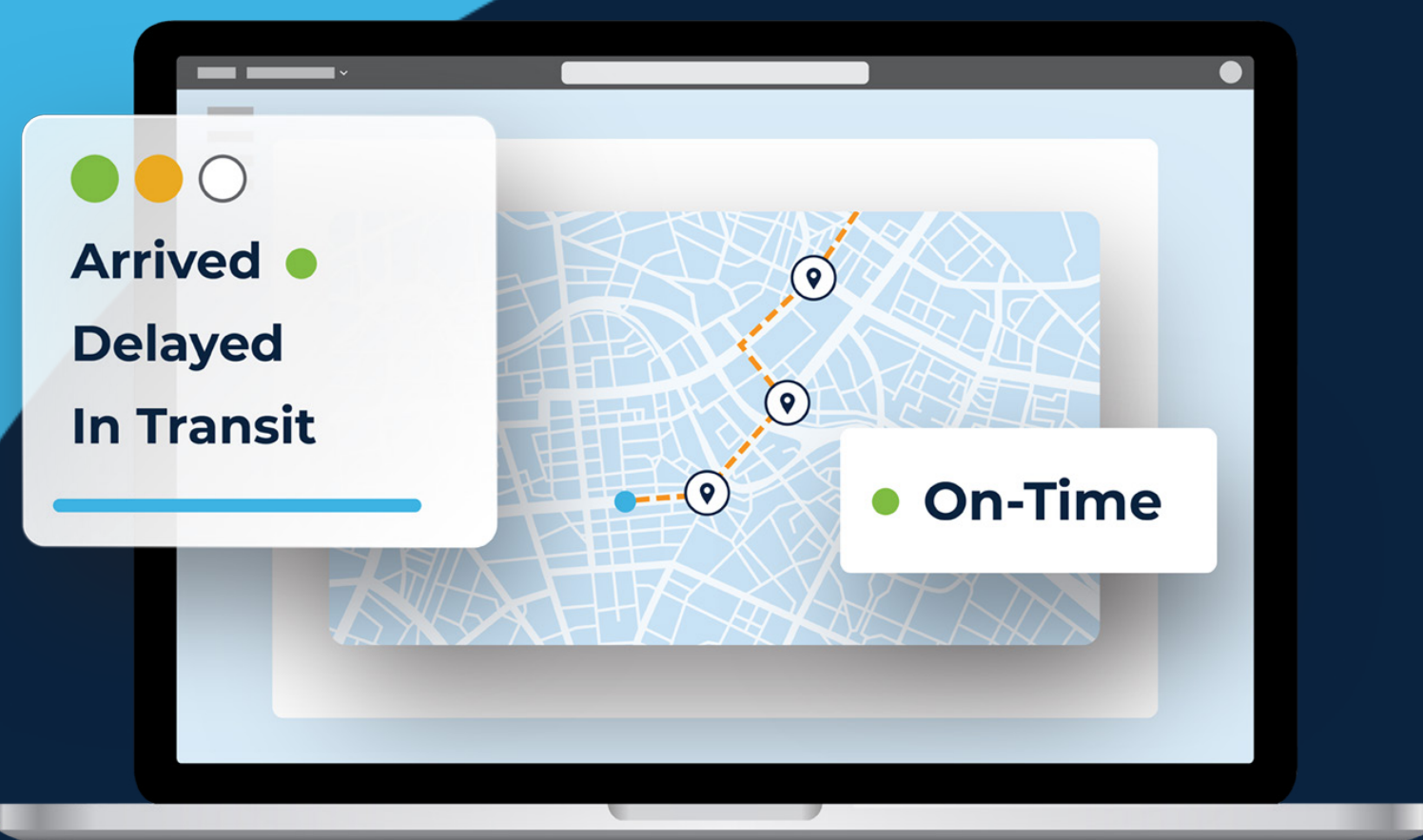
STEP 4: THE DOMINO EFFECT

It's noon before the issue is resolved and you've lost your morning. Customers are frustrated, the team is behind schedule, and confidence takes a hit.

THE SOLUTION

DYNAMIC LOGISTIX ALLEVIATES WTF?!

With DLX, visibility doesn't clock out at night. Every shipment is monitored proactively through XTMS real-time tracking and after-hours support, so buyers wake up to information and solutions, not surprises.



SO YOU DON'T
HAVE TO ANSWER
WTF?
(WHERE'S THE FREIGHT?)

24/7 MONITORING: Our after-hours team tracks every shipment through the night, ensuring overnight deliveries don't fall through the cracks.

REAL-TIME VISIBILITY: XTMS provides geo-verified updates accessible by both the shipper and the buyer, removing the guesswork.

MORNING READINESS: Instead of chasing answers, your team starts the day with clear status reports and delivery confirmations, ready to move forward, not backward.

PROACTIVE SOLUTIONS: If a shipment is delayed or missed, notifications go out immediately—before the buyer even asks the question.