

# CARRIER SCORECARD



This Carrier Scorecard template is a tool designed to help you track your carrier performance and measure the health of your carrier relationships. When you're ready to take your carrier scorecarding to the next level, connect with our team.

## CARRIER INFORMATION

START DATE  CURRENT DATE

CARRIER NAME

MC / DOT #  # OF LOADS HAULED

LOAD PREFERENCES  
(Carrier's preferred loads are...)

## KEY PERFORMANCE INDICATORS

Add your shipment data into the grey boxes below and your carrier's performance will be automatically calculated in the total column.

<b>Tender Acceptance</b>	<input type="text"/> Accepted Tenders	<input type="text"/> Total Tenders	<input type="text"/> % Tender Acceptance Performance
<b>On-Time Pickup</b>	<input type="text"/> On-Time Pickups	<input type="text"/> Total Pickups	<input type="text"/> % On-Time Pickup Performance
<b>On-Time Delivery</b>	<input type="text"/> On-Time Deliveries	<input type="text"/> Total Deliveries	<input type="text"/> % On-Time Delivery Performance
<b>Invoice Accuracy</b>	<input type="text"/> Accurate Invoices	<input type="text"/> Total Invoices	<input type="text"/> % Accurate Invoice Performance
<b>Responsiveness</b>	<input type="text"/> A-Rating <input type="text"/> B-Rating <input type="text"/> C-Rating <input type="text"/> D-Rating <input type="text"/> F-Rating		<input type="text"/> % Responsiveness Performance
		<b>Total</b>	<input type="text"/> %

## QUALITATIVE REVIEW

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*This area is designed to allow you to add notes and examples of your carrier's performance in each of the below categories.*

### Communication Examples

Notes

### Service Failure Examples

Notes

### Applicable Accessories

Notes

### Temperature Tracking Capabilities

Yes  No

Notes

### GPS Tracking Capabilities

Yes  No

Notes

### Claims History

Notes

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**At DLX, we track all of these carrier metrics and more for clients. To learn more about our real-time BI dashboards, reporting, and automated carrier scorecarding, contact our team.**